



 Level 6, Civic Tower,
Victoria Parade, Suva

 +679 779 9164

 sagufta.janif@outsourcesfiji.com

 outsourcesfiji.com

Outsource Fiji Strategic Plan and Infrastructure Standards Launch - Programme

Friday 16 September 2022

Attire: Bula **Registration fees:** BPOC members \$100FJD - Non-members \$150FJD

Time	Sessions & Activities
8.30am	Registrations and speed networking
9.00am – 9.45am	Opening Master of Ceremony <ol style="list-style-type: none">1. Welcoming Remarks – Ms Josie Prasad – Business Process Outsourcing Council of Fiji Vice President2. Video Message – Hon. Faiyaz Koya – Minister for Commerce, Tourism, Trade and Transport3. Keynote Address – Hon. Aiyaz Sayed-Khaiyum – Minister for Economy4. Launch of Outsource Fiji 2021-2025 Strategic Plan
9.50am	Presentation Strategic plan priority areas – Ms Sagufta Janif –Outsource Fiji Executive Director
10.15am – 10.40am	Coffee break and networking
10.45am – 11.40am	Infrastructure Standards Document <ol style="list-style-type: none">1. Statement – Mr James Mastapha – Business Process Outsourcing Council of Fiji President2. Official release of the Infrastructure Standards Document

	3. Vote of thanks – Mr Kiran Khatri – Business Process Outsourcing Council of Fiji Treasurer
11.45am	Group photo
12pm	Networking Lunch with Hon. Ministers
1.00pm – 2.20pm	<p>Panel Discussion</p> <p>Moderator – Mr Kameli Batiweti – Chief Executive Officer – Fiji Commerce and Employers Federation</p> <p>Panelists</p> <ol style="list-style-type: none"> Mr Erik van Duivenbode – General Manager – Mindpearl Topic: The Challenges and Infrastructural Needs of BPOs in Fiji Mr Kamal Chetty – Chief Executive Officer – Investment Fiji Topic: Building/infrastructure requirements and needs for potential investors Mr Shavindra Nath – Chief of Staff - Fiji Revenue and Customs Topic: Taxation and incentives around infrastructure development in Fiji’s outsourcing industry Mr Rigamoto Taito – Head of Pacific Operations – ANZ Topic: The economic outlook relating to Fiji’s infrastructure needs Mr Sharneel Chandra – Principal Design Director - Habitat Design PTE Topic: International best practices/guidelines for BPO office space setup in Fiji Ms Sagufta Janif – Executive Director - Outsource Fiji Topic: Upcoming markets and potential of Fiji’s Outsourcing Sector
2.25pm	Audience Q & A Session
2.35pm	Closing remarks by Moderator

2.40pm	Premium Presentations 1. ANZ 2. Vodafone
3.30pm	Recap and close of event by MC